

PARROT

“Personalized Reminder”

Good morning, Susan,
I'm calling to remind you
about your appointment
with David Smith on
Tuesday, June 17th at 3...

Hello, John, to hear this
important message from
ABC Co. please enter
the last 4 digits of your
social security number...



**Are you tired of “no-shows” or not getting paid?
Does it take too much time to call everyone manually?
Would you like to make automated calls that are personalized?**

**We've got a great time and money saver for anyone who makes appointments or for anyone who makes lots of calls. Example users:
Medical...Collection Agencies...Delivery & Installation Services
Automobile Dealers...Pest Control Services... Wake-Up Services
Political Organizations...Video Stores...Maid Services...Carpet Cleaners**

What you need to operate a Personalized Reminder:

1) Our PARROT software 2) Dialogic Voice Board 3) Computer

**For detailed pricing of software, voice boards, & computers,
please see “PRICES & ORDERING” in this brochure.**

CallPhysics

A Division of WealthPhysics Corporation

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Parrot “Personalized Reminder” Features:



The Personalized Reminder can make hundreds or thousands of telephone calls each day for your business or organization. Each call is automatically personalized, by using our “Data-to-Speech”. Please see descriptions of this feature on the next page.

When a call is personalized (it says their name, etc.), the person called is far more likely to listen to the entire message. The person called realizes that the call is specifically for him or her, rather than just a generic call to anyone and everyone.

When a LIVE PERSON answers the phone, they will be able to listen to the message and also interact with the call by pressing keys, leaving voice mail messages, or transferring to speak to someone live. Call security is included. Here are some examples of how it works:

Medical Office: “Good morning, Sally, I’m calling from Dr. Smith’s office to remind you about your appointment, on Tuesday, October 12, at 3 pm. To listen again, press 1, to confirm that you will be here, press 2, or to contact our office, press 3.”

Collection Agency: “Hello, John, to hear an important message about your account with ABC Company, please enter the last 4 digits of your social security number.” (4 digits are entered & verified) “John, our records indicate that you owe \$850 that was due on August 12th. Payment must be made by August 31st or you will owe an additional \$50.25. To contact our office, please call 852-1232 or press 1 to speak to someone now.”

Delivery Company: “Good evening, Mandy, this is Super Furniture Center calling to remind you that we will be delivering your furniture on Tuesday after 1 pm. To listen again, press 1, to confirm that someone will be there at that time, press 2, or to speak to someone now, press 3. Thank you”

Automobile Agency: “Hello, I have an important call for David Jones from Smith Chevrolet. I am calling to remind you that your 1996 Chevrolet is due for an oil change and tire rotation. To make an appointment, call us at 887-9988 or press 1 to speak to someone now.”

Political Organization: “Good morning, we have an important call for the Anderson family from Governor Gramm. Please press 1 to hear his message.” (1 is pressed) “Hello, This is Governor John Gramm calling to let you know how much we need your vote in the election tomorrow...”

If an ANSWERING MACHINE answers, the system can leave a different message, such as “Hello, Kathy, I’m calling to remind you about your appointment with Sam Jones on Monday, August 4th, at 9 am. If you need to contact us, please call 998-7878. Thank you.” ...or... “Good morning, Sandra, this is ABC Pest Control calling to remind you that we will be coming to your home tomorrow about 9 am. If you need to contact us, please call 789-4455. Thank you.”

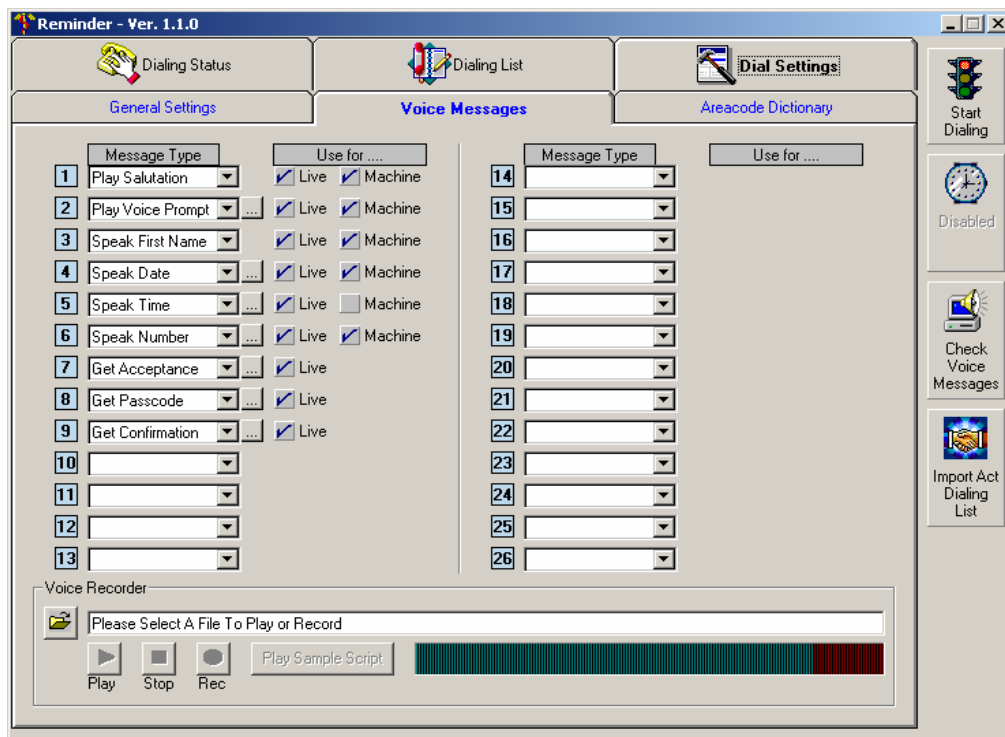
Personalizing Calling:

The Personalized Reminder has the ability to deliver a different message to each person it calls. As it dials each telephone number, it can speak the person's name and say information pertinent to that person. To achieve that personalization of each call, it uses what we call **"Data-to-Speech"** which delivers a different message to each person called by concatenating (linking together) pre-recorded phrases, first names, days, dates, times, numbers, and dollar amounts. The included library of recordings by Sharon (our voice recording professional) have about 7,000 first names, letters of the alphabet, numbers, days, dates, times, and dollar amounts. These voice recordings have been recorded to be congruent, and as seamless as possible; however, you must record your own unique messages, company names, etc. or hire a voice talent person to record your own messages. You will need to design your call flow messages so that Sharon's pre-recordings will fit well in sentences with your other recording voices.

Example of "Data-to-Speech" (recordings are in 2 different voices; yours are in green & Sharon's are in purple):
"Hello, this is Dr. Smith's office calling with an important appointment reminder. Sally, you have an appointment on Tuesday, October 12th, at 2 pm. To listen again, press 1, to confirm that you will be here, press 2, or to contact our office, press 3."

Call Flow of Voice Scripts

With the Personalized Reminder, you will be able to easily design your own call flow using a mouse to select features on the screen below. Once you design a call flow, you can save it. You can design as many call flows as you wish and use them over and over again.



Note: "Do Not Call" management is included in the software.

Choices Of What To Say:

You may choose from any of the controls below in the call flow sequence of Voice Scripts. You may choose each control in any order and multiple times within the call flow sequence.

Salutation (all pre-recorded or you can re-record with our control **Play Voice Prompts**)

Task: Speaks greeting when phone is answered

Choices: Good Morning/Good Afternoon/Good Evening (based on time on day)

Get Passcode (all pre-recorded)

Task: Asks for passcode before proceeding with call

Choices: Select from either the Social Security Number field or the Miscellaneous Number field

Get Acceptance of Call (to be recorded)

Task: Asks for someone to press a key before proceeding

Choices: Voice Prompt file location and Key to Press for acceptance of call

Speak First Name (most pre-recorded)

Task: Speaks first name of the person being called

Choices: Use existing names or record a new name

Spell Last Name (letters of the alphabet pre-recorded)

Task: Speaks the spelling of the last name of the person being called

Choices: Use existing pre-recorded letters of the alphabet

Speak Item, Make, Model, Procedure, or Service (some pre-recorded)

Task: Speaks the name of items, makes, models, procedures, services, or anything else you need

Choices: Use existing items or record new items

Speak Date (all pre-recorded)

Task: Speaks the date in various formats

Choices: Appointment date or which date to read (MiscDate1 – MiscDate10)

Speak Time (all pre-recorded)

Task: Speaks the time of day in various formats

Choices: Appointment date or which time to read (MiscTime1 – MiscTime10)

Speak Numbers (all pre-recorded)

Task: Speaks numbers in various formats

Choices: Speak as Number (1234 read as one thousand two hundred thirty four)

Speak as Digits (1234 read as one two three four)

Speak as Money (1234 read as twelve dollars & thirty four cents; to use dollars only, use a period at end)

Speak as Ordinal (1234 read as first second third fourth)

Speak as Time Duration (1234 read as twelve thirty four)

Get Confirmation (to be recorded)

Task: asks person called to take action by pressing a key)

Choices: Repeat, Confirm, Transfer, or Voicemail

Play Voice Prompts (some pre-recorded)

Task: Speaks any recorded voice file (.wav format)

Choices: Select from a wide variety of recorded voice prompts or record new ones

Telephone Service

One or more standard ANALOG telephone lines (business or residential) or DIGITAL T1, E1 or PRI lines may be used. Important note: If Buyer/User intends to use the live call transfer feature, or if Buyer/User intends to use DIGITAL lines (24 or more lines), please go to our Technical Support web site: www.tellacom.net and click on "Telephone Requirements" for the details needed to properly order telephone service from your telephone company.

Computer

If you provide a computer:

Minimum computer requirements: Desktop PC with Windows XP Pro or Server 2003, with at least 1 GHZ processor, 256 MB of RAM, 1 gigabyte of AVAILABLE hard drive space, CD ROM Drive, Super VGA Monitor, Keyboard, Mouse, and Surge Protector and/or Battery Backup for the electrical and telephone lines. Important Note: If you will be importing large lists of telephone numbers, you may need a faster processor, more megabytes of RAM, and more hard drive space.

If you purchase our computer:



Clone Computer

Buy any of our software and/or voice boards and installation into the computer is free.

PCI Model

This motherboard includes:

2 PCI slots

This case accommodates full length PCI voice boards.

ISA-PCI Model

This motherboard includes:

3 ISA and 4 PCI slots

This case accommodates full length ISA & PCI voice boards.

Specifications	Clone \$895
Case Model	Mid-Tower, black
Case Dimensions (approx)	7" x 14" x 17"
Slots available	2 PCI
Processor Speed	2.53 GHz Intel Celeron
Memory	512 MB Ram
Hard Drive	80 Gigs
CD ROM & DVD Drive	CD-RW & DVD, black
Floppy Drive	Yes, black
Printer Port	Parallel, USB, Serial
Network Adapter	Yes
Keyboard & Mouse	Yes, black
Speakers	Yes
Modem	Yes-internal
Windows Oper. System	XP Professional
Monitor	Not included
Warranty	1 year
Shipping in USA:	FedEx: 2-day air = \$80 or Ground = \$30

Specifications	Clone \$1195
Case Model	Mid-Tower, black
Case Dimensions (approx)	7" x 17" x 17"
Slots available	4 PCI + 3 ISA
Processor Speed	2.0 GHz Intel Celeron
Memory	1 Gig Ram
Hard Drive	80 Gigs
CD ROM & DVD Drive	CD-RW & DVD, black
Floppy Drive	Yes, black
Printer Port	Parallel, USB, Serial
Network Adapter	Yes
Keyboard & Mouse	Yes, black
Speakers	Yes
Modem	Yes-internal
Windows Oper. System	XP Professional
Monitor	Not included
Warranty	1 year
Shipping in USA:	FedEx: 2-day air = \$80 or Ground = \$30

Prices and specifications are subject to change.

Prices & Ordering: Parrot "Personalized Reminder"

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1) SOFTWARE:	Number of Telephone Lines:								
	2 Lines	4 Lines	8 Lines	12 Lines	16 Lines	24 Lines	48 Lines	72 Lines	96 Lines
Includes: CD, Manual, Key, and Tech Support (see below)									
Price:	\$800	\$900	\$1,100	\$1,300	\$1,500	\$1,900	\$2,900	\$3,900	\$4,900
Quantity:	X	X	X	X	X	X	X	X	X
Total Software:	\$	\$	\$	\$	\$	\$	\$	\$	\$

2) VOICE BOARDS:

Multiple voice boards may be combined in a computer. Ex: Use 3 Dialogic D/4PCI Voice Boards (4-lines each) to create a 12-line system.

Choose Model based on # of telephone lines needed, new or used, and quantity, then compute total.

Intel Dialogic Model	# of Lines	Slot Type	Size Height x Length	Price New	Price Used	Quantity	Total
D/4PCI-UF *	4	PCI	4" x 7"	\$ 495	Inquire	X =	\$
D/41E-PCI	4	PCI	4" x 13"	N/A	\$ 199	X =	\$
D/120JCT-LS	12	PCI	4.25" x 13"	\$ 2,200	\$ 1,195	X =	\$
D/240PCI-T1	24	PCI	4" x 13"	N/A	\$ 1,295	X =	\$
D/240JCT-T1	24	PCI	4" x 13"	\$ 3,620	Inquire	X =	\$
D/480JCT-2T1	48	PCI	4.5 x 13"	\$ 5,900	Inquire	X =	\$

If you prefer used ISA slot Dialogic voice boards, fill in your ISA choices below:

* requires XP Pro or Server 2003							

3) OPTIONAL:	Price	Quantity	Price
___ Additional Technical Support (\$50 per hour)	\$50	X =	\$

4) COMPUTERS:	Price	Quantity	Price
___ Use your own Computer (see requirements in this brochure)	-0-	N/A	-0-
___ Purchase our Clone (PCI Clone \$895 or ISA-PCI Clone \$1195)	\$	X =	\$

* **EXPRESS ONE YEAR LIMITED WARRANTY:** Manufacturer warrants that its hardware and software will be free of any significant defects for one year from purchase date. (There is no warranty on accessories such as headsets and cables). Manufacturer will repair or replace damaged or malfunctioning products at no charge, if within the warranty time limit and if there has been no damage by accidents, lightning or power surges, or misuse or abuse by the Buyer/User. Buyer must return any defective hardware prior to Manufacturer's shipping a replacement or Buyer must give a credit card number authorizing a charge until the defective hardware is returned to Manufacturer. Buyer/User and Manufacturer will each pay the shipping costs of returning any items to each other for repair or replacement. THERE ARE NO WARRANTIES THAT ARE NOT INCLUDED HERE.

* **TECHNICAL SUPPORT:** To begin using Technical Support, Buyer/User must first REGISTER at www.tellacom.net. Three Hours or One Year (whichever comes first) of Technical Support is included with the purchase price for the original Buyer/User. Additional Technical Support may be purchased for \$50 per hour. Technical Support includes helping User install and learn how to use this software and hardware. Technical Support does not include teaching the User how to use a computer or how to use other vendors' software such as Windows or databases, or how to use telephone systems or network computers. Technical Support can explain to the User how to import and manage User's telephone number lists and Do Not Call lists, but Technical Support cannot actually edit or modify User's lists for him/her. If User does not have basic computer skills, a professional should be hired to contact Technical Support for installation and training. Technical Support hours are 8 am to 5 pm (US Central Time Zone), Monday through Friday, except for holidays. User may at any time leave VOICE MESSAGES or send E-mails with questions. Technical Support will make every reasonable effort to resolve questions and problems on a timely basis, within the times listed above; however, Technical Support may not always be able to resolve every problem, nor respond to every call immediately.

* **SOFTWARE & MANUAL UPDATES:** After the initial purchase, updates to the Software and Manual are available free of charge if Buyer obtains them from Manufacturer's Technical Support Web Site. A new copy of the Software on a CD is \$20 and a printed hard copy of the Manual is \$20. These prices include shipping by US Post Office. Overnight shipping is an additional \$10 in the USA.

* **RETURN POLICY:** Buyer will receive a full refund of the purchase price, less shipping and 15% restocking charge, if everything purchased is returned within 30 days from purchase date. The products must be returned to Seller in the original packing containers and all components must be in good condition. No refunds are available for custom programming or custom voice recordings. After purchasing this product, a refund is not available if any laws are later changed affecting the use of this product.

Prices & Ordering: Parrot "Personalized Reminder" CallPhysics

Totals:

Order Date: ____/____/____

1) Software Total from Page 1	Software	\$
2) Board Total from Page 1	Board	\$
3) Optional Total from Page 1	Optional	\$
4) Computer Total from Page 1	Computer	\$
Circle US Shipping: (call for price if shipping outside United States) Ground = \$18 2-Day = \$28 Std Overnight = \$46 Or use your own FedEx or DHL Account # _____ ADD FedEx: 2-day air = \$80 or Ground = \$30		Shipping
No tax for buyers outside MO, but if located in MO, add 8.25% sales tax		Sales Tax
		TOTAL

Payment:

<input type="checkbox"/>	Check: Payable in advance to "CallPhysics"
<input type="checkbox"/>	PayPal--send to the following E-mail address: sales@callphysics.com
<input type="checkbox"/>	Credit Card: Visa --- Mastercard --- Discover --- American Express --- Diners Club
	Credit Card # _____ Expiration Date : _____
	I authorize \$ _____ to be charged to my credit card account.
	(your signature) X _____
	Card Code from back of card: _____

Sold To---Ship To:

Name:		
Company:		
Address:		
City:	State:	Zip:
Work Tel:	Cell or Home Tel:	
Fax:	E-mail:	

Please carefully read and sign the following "Liability & Responsibility".

Then to place your order, fax or mail these 3 pages.

Liability & Responsibility

This product has the capability of being operated in a variety of ways. The Buyer/User assumes all liability and responsibility for only operating this product legally, according to federal, state, and/or local laws. Laws are complex and may change from time to time, and laws vary from country to country and from state to state. A violation of any such laws could result in significant penalties and other sanctions. The Seller and the Manufacturer and its Technicians and Representatives are instructed not to offer any legal advice or interpretation of laws regarding the use of this product; however, if any advice or interpretation of laws is given, it should not be relied upon. Prior to buying or using this product, the Buyer/User should consult with an attorney to determine the extent of permissible activities. This is especially important if the Buyer/User intends to use this product for solicitation purposes (direct marketing, telemarketing, etc.). In addition, the Buyer/User should be aware that he or she may be responsible for maintaining "Do Not Call" lists. After purchasing this product, a refund is not available if any laws are later changed affecting the use of this product.

The Seller and Manufacturer strive to provide the highest quality software and hardware; however, there are a number of factors that can cause system malfunctions including, but not limited to, operator error, software corruption, software bugs, telephone line problems, electrical surges, hardware defects, and computer failures. The Manufacturer has provided the Buyer/User with tools to assist in cleaning the Buyer/User's dialing lists of "Do Not Call" telephone numbers; however, the Manufacturer cannot guarantee 100% integrity or reliability of these tools. The Seller and Manufacturer and its Technicians cannot be responsible if the Buyer/User adds other software or hardware that corrupt the system or for any other malfunctions.

The Buyer/User is responsible for making frequent backups of his or her system to protect against any loss of valuable data. The Seller and Manufacturer and its Technicians cannot be responsible for loss of data for any reason whatsoever. The Seller or Manufacturer will not be liable for any lost revenue, lost profits, penalties, fines, legal judgments, or other expenses due to loss of data, hardware or software problems, or for any other reason.

By using this product, the Buyer/User accepts 100% of the responsibility and liability regarding its use and will hold the Seller and the Manufacturer and its Technicians and Representatives completely harmless from any fines, penalties, litigation, expenses, or claims for any reason.

Buyer/User's Signature: _____ **Date:** _____

Print Name-Company/Organization: _____