

Piranha

Single Agent Predictive Dialer

Our Single Agent Predictive Dialer greatly increases calling productivity. Each agent will spend more time talking to people, instead of manually dialing numbers, waiting for calls to go through, or hanging up on busy signals and answering machines.

Feature Summary:

- Automatically dials lists of telephone numbers on 1, 2, or 3 lines.
- Listens for calls to be answered by live people (and/or an answering machine); then as soon as a person says "Hello", the call is connected to the agent.
- The agent's computer screen pops up with a display of information about the person called. The agent can read scripts, make notes, add or change information on the screen, schedule a call-back, transfer the call, record the call, or place the number on the Do Not Call list.
- Includes a "Do Not Call List Scrubber".



Price:
\$999

or
\$1,594 with computer
Leasing is available with
purchase of 2 or more Piranhas.

To own and operate a Predictive Dialer, you will need:

- 1) Our Piranha Software with PIKA Voice Board Kit
- 2) Computer with Windows XP Pro
- 3) Powered Telephone Headset
- 4) One, two, or three telephone lines
- 5) Telephone Lists

- All predictive dialer features are included in our prices-no extra charges.
- You will own this product so there are no monthly rental fees.
- Optional auto dialer software is available for use when not calling live.

AUTODIALERSONLINE

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Single Agent Predictive Dialer Features

Overview:



Our Predictive Dialer automatically dials your lists of telephone numbers on one, two, or three telephone lines and listens to the way each call is answered and reacts as follows:

- **As soon as a person says “Hello”, the call connects to an agent.**
The person called does not need to say “Hello...hello...hello, is anyone there?” Piranha Predictive Dialer is very fast connecting the person called with the agent. The agent is alerted with a beep and sees their computer screen pop up with a display of information about the person called. The agent can read scripts, make notes, and add or change information on the screen. The agent can click a button to play any one of your pre-recorded messages to someone. Conversations can be recorded. Calls can be transferred to someone else if you have a PBX, 3-way calling, or call transfer disconnect from the telephone company. The agent can schedule call-backs as needed, and he or she can click a button to place a person on the Do Not Call list.
- **If an answering machine, voice mail, or automated attendant answers a call, you can choose what happens: 1) connects to an agent, 2) hangs up, or 3) leaves a pre-recorded message.**
- **When busy signals, operator intercepts, fax machines, or no answers are detected, it hangs up and calls the next telephone numbers in the list. It can later redial numbers that were busy or not answered.**

The Details Of How It Works:

Various Ways Telephone Calls Are Answered

When our Predictive Dialer begins dialing, there will be a wide variety of ways that calls will be answered and there are a several ways that they can be handled by our system:

If a call is answered by a **live person**, our Predictive Dialer will connect to an available agent.

If a call is answered by an **answering machine, voice mail, or an automated attendant**, our Predictive Dialer offers you flexibility to choose what happens:

- 1) It can **hang up** and dial another telephone number.
- 2) It can **connect to your agents** (often desirable when dialing **business** telephone numbers because they are often answered by a machine).
- 3) It can leave your **pre-recorded message**.

If a call is **busy** or there is **no answer** after a specified time required by law, our Predictive Dialer will hang up and dial another number. Busy signals and no answers are automatically redialed later, as many times as you designate.



Calls Connected To Agents

When a call is connected to an agent, each agent is alerted by his or her pre-determined personal choices of **a beep in the agent's ear, a flash on the agent's screen, a beep on the agent's computer, and/or a large size pop-up on the agent's screen with the name and phone number.** The agent's computer screen also instantly pops up with all of the information available about the person who has been called. The agent can then greet the person, recite a script from the screen, add, change, or delete information about that person, classify the results of the call, transfer the call, or schedule a call-back. The agent can also click on a "Do Not Call" button if that person does not want to be called again.

If you have chosen to have the agent connected to answering machines, voice mail, or automated attendants (as well as to live answers), the agent can listen to the greeting, press touchtone keys as needed, and then leave a message or speak to the person who answers live. If you choose to have the agent connected only to calls answered live, you can designate that calls answered by an answering machine or voice mail either hang up or leave a pre-recorded message.

Speed of Connectivity to Agent

When you have the system set to connect **both live answers and answering devices** to your agent, the speed of the connectivity is **instantaneous** because the system does not have to wait to "listen" and determine whether an answering device has answered. If you have the system set to connect **only live answers** to your agents, then it must "listen" to determine how the call has been answered. On live answers, there will thus be a **delay of about 1 second** from the end of their "Hello" to the time the call is connected to the agent. At that time, the agent will be alerted by his or her personal selection of methods as described above.

Agent Scripts

Each calling campaign can have its own set of scripts for the agent to read on the computer's screen while talking to people. Scripts can be updated at any time. The scripts can be "smart", which means that the agent can click on different scripts, depending on the responses of the person who has been called.

Agent Call Recording (Logging)

Conversations may be recorded with the click of a mouse by the agent. Conversations are recorded (logged) on the computer's hard drive. Saved conversations are easy to find because they are labeled with the telephone number called, date, and time.

Agents Using Pre-Recorded Messages

When an agent is speaking with a live person or if they get an answering machine, he or she can click on a button on their screen to play any one of your pre-recorded messages. This allows the person to hear a message exactly as you want it or it allows it to be played in a certain person's voice (example: a politician or celebrity).

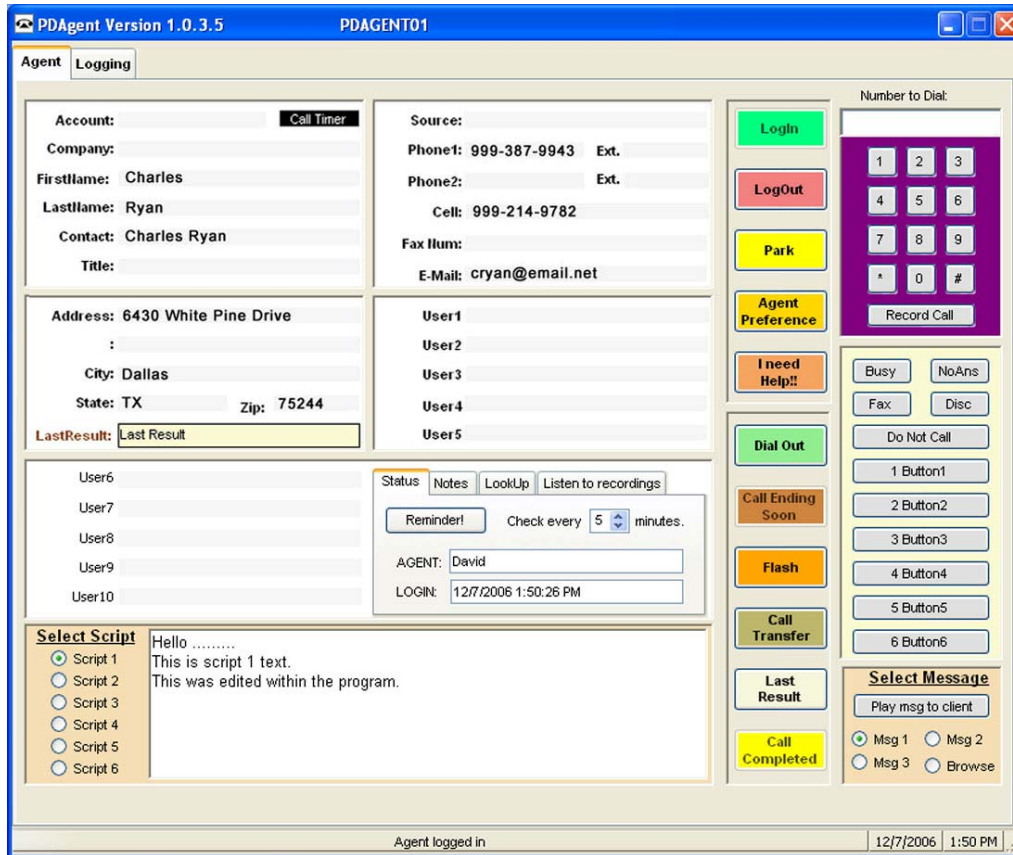
Transferring Calls by Agents

The agent can also transfer a call (and then drop out of the call) to anyone anywhere on-site or off-site. To perform on-site transfers, you will need a PBX or your telephone lines will need either the "3-way calling" or "call transfer disconnect" feature from your telephone company.

Scheduling Call Backs by Agents

If the person called wants to be called again at some future time, the agent can easily set up an automatic reminder. When the agent clicks on the desired call back date and time on a calendar, that person's phone number will automatically be set to pop up when it's time to call that person.

Agent Screen:



When No Agents Are Available

As the operator of the Predictive Dialer system, you will have the ability to choose what happens **when an agent is talking** to someone:

- 1) You can have the system **stop dialing completely** until the agent becomes available. Dialing will automatically begin again as soon as the agent becomes available

...or...

- 2) If you have chosen to have the system stop dialing when the agent is not available, the agent can **anticipate finishing a call and click a button to tell the system to begin dialing again prior to his or her actually completing that call.**

...or...

- 3) You can let our sophisticated system “**predict**” when the agent will be available and dial accordingly. Predictions use an algorithm based on the average length of wait time for an available agent for each “campaign”. The more experience our Predictive Dialer gets with each of your campaigns, the more accurate it becomes predicting when to dial. Note: There will be cases where the system “predicts” that the agent will be available at a certain time, and begins dialing, yet the agent does actually become available when a call is answered by someone. In those cases, laws may require the system to leave a pre-recorded message to anyone that answers. Laws vary from state to state or country to country; therefore, the system can be tailored to suit your needs and/or legal requirements.

No Answers & Abandoned Calls

Our system is capable of full compliance with US Federal Laws which prohibit telemarketers from abandoning any outbound telephone calls, and provides, in a safe harbor provision, that to avoid liability under this provision, a telemarketer must: 1) abandon no more than three percent of all calls answered by a person (computed over a 30 day period), 2) allow the telephone to ring for at least fifteen seconds or four rings, 3) play a recorded message (without a sales pitch) stating the name and telephone number of the seller on whose behalf the call was placed if a sales representative is unavailable within two seconds of a person's answering the call, and 4) maintain records documenting compliance. Note: Legal requirements may change from time to time and may vary from state to state.

Current Line Status Screen:

Current Line Status

Line	Phone	Name	Status
<input checked="" type="checkbox"/> Line 1			NA
<input checked="" type="checkbox"/> Line 2			NA
<input checked="" type="checkbox"/> Line 3			NA
<input checked="" type="checkbox"/> Line 4			NA
<input type="checkbox"/> Line 5			NA
<input type="checkbox"/> Line 6			NA
<input type="checkbox"/> Line 7			NA
<input type="checkbox"/> Line 8			NA
<input type="checkbox"/> Line 9			NA
<input type="checkbox"/> Line 10			NA
<input type="checkbox"/> Line 11			NA
<input type="checkbox"/> Line 12			NA
<input type="checkbox"/> Line 13			NA
<input type="checkbox"/> Line 14			NA
<input type="checkbox"/> Line 15			NA
<input type="checkbox"/> Line 16			NA
<input type="checkbox"/> Line 17			NA
<input type="checkbox"/> Line 18			NA
<input type="checkbox"/> Line 19			NA
<input type="checkbox"/> Line 20			NA
<input type="checkbox"/> Line 21			NA
<input type="checkbox"/> Line 22			NA
<input type="checkbox"/> Line 23			NA
<input type="checkbox"/> Line 24			NA

Campaign Call Results Screen:

Campaign Status

Number	Current DataBase: C:\Tellacomp\pdDatabase\PDialer.mdb	Percentage
Record #	1	0.00%
Total Calls	0	0.00%
Busy	0	0.00%
SIT Tones	0	0.00%
No Ans	0	0.00%
HangUp	0	0.00%
Ans Machine	0	0.00%
Fax Machine	0	0.00%
Left Msg	0	0.00%
Add To DNC	0	0.00%
Live Contact	0	0.00%

Agent Status

Ag01 Ag02 Ag03 Ag04 Ag05 Ag06 Ag07 Ag08 Ag09 Ag10 Ag11 Ag12
 Ag13 Ag14 Ag15 Ag16 Ag17 Ag18 Ag19 Ag20 Ag21 Ag22 Ag23 Ag24

Call Reporting

The **results** of each call are reported for your records. The system marks telephone numbers that are **busy**, **unanswered**, **hang-ups**, **operator intercepts (SIT tones)**, **answering machines**, and **faxes**. A wide variety of informational reports can be easily created using our report builder. In addition, the status of the system and agent is available in real time.

Campaign Preparation

The PDial System screen allows preparation for dialing campaigns with the following functions:

- Set the number of no answer and busy dialing attempts
- Designate what to do when no agents are available
- Record various types of messages and greetings
- Edit agent scripts
- Set up “pre-dial” numbers if needed to dial prior to dialing each telephone number
- Set up “post-dial” numbers if needed to dial after dialing each telephone number

Setup Screen:

The screenshot displays the PDServer software interface. At the top, it shows 'Customer# PD123456' and 'Version 1.0.3.5'. Below this is a menu bar with 'Supervisor', 'PDial System', 'Legal', 'Line Test', and 'Logging'. A navigation bar shows '1 of 300'. The main area contains a table with columns: ACCOUNTNO, COMPANY, FIRSTNAME, LASTNAME, CONTACT, PHONE1, ADDRESS1, CITY, and STATE. The table lists several contacts, including Pam & Dave, Marlin & Carol, Roger, Algot, Mark & Lisa, Clyde & Gail, Troy, Mike, James, and Charles. Below the table are two main sections: 'Reset Campaign Options' with buttons for 'Start New Campaign' and 'Reset Dial List to 1st Entry'; and 'Record A Message' with buttons for 'AnsMach1.wav', 'AnsMach2.wav', 'NoAgent1.wav', and 'NoAgent2.wav', along with 'PLAY' and 'RECORD' buttons. There is also a 'Select Agent Message' section with buttons for 'Agent Msg 1', 'Agent Msg 2', and 'Agent Msg 3'. At the bottom, there are radio buttons for 'Login', 'Transfer', and 'LastResult' with values 1-6. The status bar at the bottom shows 'Wait Timer = 36', 'Reset Timer = 36', 'Updating PDialer System Database', and the date/time '12/7/2006 1:53 PM'.

Telephone Dialing Lines

Number of Dialing Lines: Your Predictive Dialer can dial with 1, 2, or 3 telephone lines simultaneously, depending upon your needs and on the telephone numbers you are calling. If you get a lot of live answers, you may only want 1 or 2 lines to dial, but if you get a lot of answering machines, busy signals, or disconnected numbers, you may want to use 2 or 3 lines. You do not want to have too many “dropped calls”, where the agent is already talking to someone else and cannot take another call.

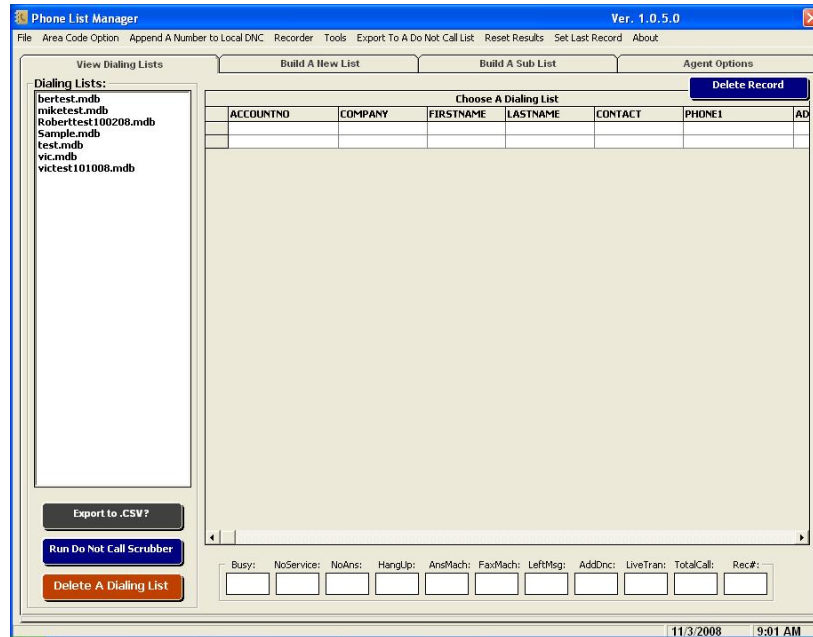
PBX Not Required: With our Predictive Dialer, you can save money because a PBX telephone system is NOT required. You only need a telephone/headset (see details in this brochure).

Telephone Service: You may use standard business or residential analog telephone lines. Note: **VoIP** (Voice Over Internet Protocol) services, such as Vonage, using broadband internet connections, often **do not work well with predictive dialing**. This is due to the quality and speed of the service, band width fluctuations, amount of activity on the VoIP service, number of lines, etc. In addition, most VoIP companies have restrictions against the use of automated dialing.

Telephone Numbers To Dial

The system will allow you to import lists of telephone numbers with names and other data, and it allows many different lists of phone numbers to reside within the system at the same time. Just click on the list you want to call.

Phone List Manager Screen:



Strip & De-duplicate Telephone Numbers

Lists of telephone numbers often contain punctuation (commas, brackets, etc.) as well as duplicate numbers. To prepare a list for dialing, just click your mouse and the telephone numbers will be stripped of all punctuation and “de-duplicated”, so that you will not call the same telephone number more than once.

DNC (Do Not Call)

If someone asks to be put on your “Do Not Call List”, the agent simply clicks on the “Do Not Call” button and that telephone number is put in the private “In House” Do Not Call list. In addition, you can have State and Federal Do Not Call Lists, by importing them into the system.

Do Not Call Scrubbing

If required by law, the lists of telephone numbers you are calling will need to be “scrubbed” against State and/or Federal Do Not Call lists periodically (monthly, in most cases). Our software enables you to maintain and “scrub” with State, Federal, and In-House Do Not Call lists. Our “Do Not Call Scrubber” software is extremely efficient and fast. For example: Loading the California Do Not Call list of about 14 million numbers will only take your computer approximately 2 minutes.

Telephone Line Requirements

The Single Agent Predictive Dialer can use 1, 2, or 3 telephone lines calling simultaneously. We recommend using standard analog business or residential lines. VoIP lines are often noisy or jittery; therefore they may cause poor results when trying to detect whether a live person or an answering machine has answered the call. VoIP lines are also sometimes slow, which may result in a lag time between when someone says "Hello" and when the agent is connected to that person. In addition, most VoIP companies have restrictions against the use of automated dialing.

Powered Headsets Are Required

You will need a powered headset; we recommend the following:



For **corded** headsets: Plantronics S11 or S12

...or...

For **wireless** headsets: Plantronics CS50 or CS55

These headsets may be purchased from EVS or vendors such as www.headsetexperts.com or Office Depot.



Computer Requirements

If you provide a computer, we recommended these specifications:

Computer: Windows XP Pro, at least 2 GHZ processor, 1 GB of RAM, 20 gigabytes of AVAILABLE hard drive space, CD ROM Drive, Super VGA Monitor, Keyboard, Mouse, and Surge Protector and/or Battery Backup for the electrical and telephone lines. The computer's case and motherboard should have a PCI slot with enough room for the 7" long by 4" high PIKA voice board. Note: If you will be importing large lists of telephone numbers, you may need a faster processor, more megabytes of RAM, and more hard drive space.

Uninterruptible Power Supply: We strongly recommend that you use a Battery Backup-Surge Protector to protect your hardware and valuable data in case of power surges or power outages.

If you purchase our computer, we will install the Piranha software and voice board before shipping to you:

Specifications:	PCI Tower \$595
Case Model	Mini-Tower, black
Case Dimensions	7" x 15" x 14"
Slots available	2 PCI
CPU	Intel Celeron
Memory	1 GB Ram
Hard Drive	160 GB
CD-DVD Drive	CD-DVD burner
Floppy Drive	No
Network Adapter	Yes
Keyboard & Mouse	Yes, black
Speakers	Yes
Operating System	XP Professional
Monitor	Not included
Warranty	1 year
Shipping in USA:	FedEx 2-day = \$120 or Ground = \$30



Prices, appearance, and specifications are subject to change. Specifications for Hard Drive capacity, amount of RAM, & CPU are the minimum the PC will have. Due to availability of components your hard drive might be larger, and you might have more RAM or a faster processor.

Prices & Ordering: Piranha Single Agent Predictive Dialer

AUTODIALERSONLINE

16475 Dallas Parkway Suite 350 Addison, TX 75001

Tel: 800-231-6184 Fax: 713-8364

E-mail: info@autodialersonline.com Web Site: www.autodialersonline.com

Buyer will receive full credit if he/she wishes to exchange one of these systems for a larger system in the future.
All prices below include NEW software and hardware.

1) **SINGLE AGENT PREDICTIVE DIALER:** (choose with or without computer)

a) Single Agent Predictive Dialer (without computer):
Includes Piranha software & PIKA voice board (using your computer)



Max. # of Agents	Max. Lines Dialing	Line Type	Dialer PC Needed	Price	Quantity	Total
1	3	Analog	Requires 1 PCI slot in your computer. Board size: 4" x 7"	\$999	X =	\$

...or...

b) Single Agent Predictive Dialer (with computer):
(Includes Piranha software & PIKA voice board installed in a computer)



Max. # of Agents	Max. Lines Dialing	Line Type	Dialer PC	Price	Quantity	Total
1	3	Analog	Voice Board & software installed in computer. (see specs in brochure)	\$1,794	X =	\$

2) **HEADSETS:**

Choose: Corded



...or...

Wireless



	Powered Headset Model	Price	Quantity	Total
a)	Plantronics S11 Corded Headset	\$75	X =	\$
b)	Plantronics CS55 Wireless Headset	\$225	X =	\$

Leasing is available if you purchase 2 or more Piranhas.
Contact Lee Goff – Tel: 972-782-7367 or Email: lbg@trinitycorporate.com

We use new PIKA - the Fastest and Best Quality Voice Boards available.



Prices & Ordering: Piranha Single Agent Predictive Dialer AUTODIALERSONLINE

Totals:

Order Date: ___/___/___

1) Single Agent Predictive Dialer Total from Page 1	Pred. Dialer	\$
2) Headsets Total from Page 1	Headset	\$
Circle US Shipping: (call for price if shipping outside United States) * Ground = \$8 2-Day = \$20 Std Overnight = \$40 Priority Overnight = \$50 If shipping computer: Ground = \$30 2-day = \$150 Overnight = \$180 Or use your own FedEx or DHL Account # _____	Shipping	\$
No tax for buyers outside Texas, but if located in Texas, add 8.25% sales tax	Sales Tax	\$
TOTAL		\$

Payment:

<input type="checkbox"/>	Check: Payable in advance to "Electronic Voice Services, Inc."						
<input type="checkbox"/>	Bank Wire: Payable in advance. Contact us for routing instructions.						
<input type="checkbox"/>	PayPal --send to the following E-mail address: sales@evs7.com						
<input type="checkbox"/>	Lease						
<input type="checkbox"/>	Credit Card: Visa --- Mastercard --- Discover --- American Express --- Diners Club						
	<table style="width: 100%; border: none;"> <tr> <td style="width: 60%;">Credit Card #</td> <td style="width: 40%;">Expiration Date :</td> </tr> <tr> <td colspan="2">I authorize \$ _____ to be charged to my credit card account.</td> </tr> <tr> <td colspan="2">(your signature) X</td> </tr> </table>	Credit Card #	Expiration Date :	I authorize \$ _____ to be charged to my credit card account.		(your signature) X	
Credit Card #	Expiration Date :						
I authorize \$ _____ to be charged to my credit card account.							
(your signature) X							

Sold To---Ship To:

Name:		
Company:		
Address:		
City:	State:	Zip:
Work Tel:	Cell or Home Tel:	
Fax:	E-mail:	

To order, fill in your choices and other information required on these 2 pages,
read and sign the following page, then call, fax, email, or mail EVS these 3 pages.
Thank you!

Terms of Purchase

* **EXPRESS ONE YEAR LIMITED WARRANTY:** Manufacturer warrants that its hardware and software will be free of any significant defects for one year from purchase date. Manufacturer will repair or replace damaged or malfunctioning products at no charge, if within the warranty time limit and if there has been no damage by accidents, lightning or power surges, or misuse or abuse by the Buyer/User. Buyer must return any defective hardware prior to Manufacturer's shipping a replacement or Buyer must give a credit card number authorizing a charge until the defective hardware is returned to Manufacturer. Buyer/User and Manufacturer will each pay the shipping costs of returning any items to each other for repair or replacement. THERE ARE NO WARRANTIES THAT ARE NOT INCLUDED HERE.

* **TECHNICAL SUPPORT-SOFTWARE UPGRADES-TRAINING:** To begin using Technical Support/Training, Buyer/User must first REGISTER at www.tellacom.net. Three hours or one year, which ever comes first, of Technical Support, one year of Software Upgrades, included with the purchase price for the original Buyer/User. After the first year, each hour of Technical Support may be purchased for \$50 per hour.. Technical Support includes helping User install and troubleshoot the software and hardware. Training includes helping User learn how to use the software. It does not include teaching the User how to use a computer or how to use other vendors' software such as Windows or databases, or how to install networks or install and use telephone systems. The Technicians can explain to the User how to import and manage User's telephone number lists and Do Not Call lists, but the Technicians cannot actually edit or modify User's lists for him/her. If User does not have basic computer skills, a professional should be hired to contact Technical Support for installation and training. Technical Support hours are 9 am to 6 pm (US Central Time Zone), Monday through Friday, except for holidays. User may at any time leave Job Tickets, Voice Messages, or send E-mails with questions. The Technicians will make every reasonable effort to resolve questions and problems on a timely basis, within the times listed above; however, the Technicians may not always be able to resolve every problem, nor respond to every call immediately.

* **RETURN POLICY:** Buyer can examine this product online before purchasing. After purchasing this product, from the date the product is delivered, Buyer will have a maximum of 14 days to return it, in good condition, to EVS for a full refund, less 15% restocking fee and any shipping charges. There will be no refunds in the event that Buyer's phone service provider changes their features, prices, or policies, or if there are any changes in laws affecting the use of this product.

Liability & Responsibility

* The Seller and Manufacturer strive to provide the Buyer/User with the highest quality software and hardware; however, there are a number of factors that can cause system malfunctions including, but not limited to, operator error, software corruption, software bugs, telephone line problems, electrical surges, hardware defects, and computer failures. The Seller and Manufacturer and its Technicians cannot be responsible if the Buyer/User adds other software or hardware that corrupt the system or for any other malfunctions.

* The Buyer/User is responsible for making frequent backups of his or her system to protect against any loss of valuable data. The Seller and Manufacturer and its Technicians cannot be responsible for loss of data for any reason whatsoever. The Seller or Manufacturer will not be liable for any lost revenue, lost profits, penalties, fines, legal judgments, or other expenses due to loss of data, hardware or software problems, or for any other reason.

* This product has the capability of being operated in various ways and for various uses. The Buyer/User assumes all liability and responsibility for only operating this product legally, according to federal, state, and/or local laws. Laws are complex and may change from time to time, and laws vary from country to country and from state to state. A violation of any such laws could result in significant penalties and other sanctions. Prior to buying or using this product, the Buyer/User should consult with an attorney to determine the extent of permissible activities. The Seller and the Manufacturer and its Technicians and Representatives are not attorneys; therefore, any interpretations of laws regarding the use of this product should not be completely relied upon. It is your responsibility to determine specifically what is legally required for your operation and to therefore use this product in a manner that will comply with any such laws. After purchasing this product, a refund is not available if any laws are later changed affecting the use of this product.

* Note: Informational calls (not attempting to sell goods or services) are not subject to various laws regulating Telemarketing calls. A summary of some of those laws relating to Telemarketing calls is described in the section below:

* **TELEMARKETERS BEWARE:** If the Buyer/User intends to use any outbound dialing products (auto dialer, power dialer, predictive dialer, or fax broadcaster) for solicitation purposes (selling goods or services), there are laws or rules including, but not limited to, the following:

Do Not Call: The Buyer/User should be aware that he or she may be responsible for monthly "scrubbing" of calling lists against Federal and/or State Do Not Call Registry lists. (The Manufacturer of this product provides the Buyer/User with tools to assist in cleaning the Buyer/User's dialing lists of Do Not Call telephone numbers if required; however, the Manufacturer cannot guarantee 100% integrity or reliability of these tools.)

Cell Phones: It is not legal to call cell phones to attempt to sell goods or services with either a pre-recorded message or with live agents.

Predictive Dialing (calling to speak to people live): If using a predictive dialer, there are laws regarding "DROPPED CALLS" or "ABANDONED CALLS", which are calls that are not connected to a live agent. Among other things, those laws may require: 1) not hanging up before 15 seconds or 4 rings, 2) playing an informational message if the call is answered but an agent is not available, and 3) not abandoning more than 3% of calls, calculated over a 30 day period.

Auto Dialing (calling to leave pre-recorded messages): Effective December 1, 2008, per the US Federal Trade Commission, in the beginning of the pre-recorded message, an automated key press must be available so that consumers can opt out of the call as easily as they can from a live telemarketing call. If a message is left on an answering machine or voice mail, a toll free number must be provided for the recipient to call to opt out of any future calls. Effective September 1, 2009, per the US Federal Trade Commission, telemarketers cannot call people with a pre-recorded message to sell goods or services, unless they have prior written (or electronic) permission from the recipient of each call, regardless of whether it is answered live or by an answering machine or voice mail. Having a previous business relationship will no longer be sufficient. The following are exempt from the prior written permission requirement: informational calls, political calls, charitable solicitation calls, and healthcare related calls that are subject to HIPPA.

* By using this product, the Buyer/User accepts 100% of the responsibility and liability regarding its use and will hold the Seller and the Manufacturer and its Technicians and Representatives completely harmless from any fines, penalties, litigation, expenses, or claims for any reason.

Buyer/User's Signature: _____ **Date:** _____

Print Name & Company/Organization: _____